

Privacy Policy

Welcome to Specialty Products Group website. Specialty Products Group is committed to the protection of consumer privacy and this Site is offered as a service to our customers.

Specialty Products Group has created this privacy policy in order to demonstrate Specialty Products Groups commitment to the privacy and protection of your information. As part of the normal operation of services, we may collect and disclose certain information about you. To better protect your privacy, Specialty Products Group provides this notice explaining our information practices and the choices you can make about the way your information is collected and used.

A. Personal Information Collection

Specialty Products Group may collect personal information such as name, telephone number, email address, social security number, and home or mailing address when you access certain areas of the site that require registration for certain services. If you decide to purchase any products or services, or marketing related materials offered by Specialty Products Group, we will need to collect certain additional information, like your credit card number, credit card expiration date, shipping and billing address.

At other times, Specialty Products Group may collect information that cannot be used to identify you. For example, we may aggregate non-personal information about you and other customers who visit our site.

Aggregated information will not contain any information that can be linked directly back to you.

B. How Specialty Products Group Collects Personal Information

Specialty Products Group may use any number of tools to collect information about you, your computer, and the web browser that you use to connect to our Site. For example, cookies are tiny text files that we place on your computer's hard drive when you visit our Site. We may use cookies to personalize your site experience. You do not have to accept our cookies and you may delete them after they have been placed on your hard drive. If you do not accept or delete our cookies, some areas of our site that you access may not function properly.

Specialty Products Group may also collect additional information from your web browser each time you visit our site. We may collect information on the pages that you visit, the advertisements that you click, and other actions that you take while using our site. This information may include your Internet Protocol ("IP") address, the type of browser, the time that your browser was used to access our site, and the referring website address.

Some of this information, including the IP address that we obtain from your browser, may be stored on our server logs, and may be available for extended periods of time.

C. Our Use and Disclosure of Your Personal Information

Specialty Products Group uses the personally identifiable information that you provide about yourself or your business when placing an order only to complete that order. We do not share personally identifiable information with outside parties without your consent, except to the extent necessary to complete your order or to provide the services offered on this site. For example, we may provide your personal information to our service providers that may handle our credit card processing or shipping services.

Specialty Products Group may use your personal information to contact you via mail, email, or telephone in order to give you updates about Specialty Products Groups products, order status or changes, and other promotional events that may be of interest to you. We use return e-mail addresses to answer the e-mail we receive; they are not used for any other purpose or shared with outside parties for marketing purposes. We may also use your IP address to help protect Specialty Products Group and our partners from fraud.

Additional uses of your personal information will allow us to tailor products and services specific to your needs, to help organize and manage your customer relationship and our business, to conduct business, to provide you with customer support, to perform functions that are described to you at the time of collection, and to enforce our Terms and Conditions of Use.

We use non-personal cumulative information to improve our site. We may, for example, report to an affiliate that there were a particular number of visitors to a certain area of our site, or that X number of men and Y number of women completed our registration form, but we would not offer any information that could be used to identify those individuals. Such information may also be used to analyse the effectiveness of our business and advertising models.

If you are seeking an independent contractor relationship with Specialty Products Group, or seeking to fulfil other Specialty Products Group business needs as may be posted from time to time, we will use that information solely in connection with your application for current or future Specialty Products Group business needs, and we may also share your application information with our business partners or affiliates that have business needs that you may be qualified for.

Specialty Products Group may also disclose your personal information as is necessary to: (a) comply with a subpoena or court order; (b) cooperate with law enforcement or other government agency; (c) establish or exercise our legal rights; (d) protect the property or safety of our company and employees, contractors, vendors and suppliers; (e) defend against legal claims; (f) help with internal and external investigations; or (g) as otherwise required by law or permitted by law. We may disclose your information in connection with the sale or merger of Specialty Products Group or any transaction that involves the sale or assignment of some or all of our assets.

Notwithstanding the foregoing, to the extent Specialty Products Group collects any of your personal information that is subject to the laws of any jurisdiction outside of the United States including but not limited to the EU Data Protection Directive or Canadian Privacy Law, then Specialty Products Group shall use that personal information solely in compliance with such laws.

D. Data Storage and Security

Specialty Products Group has implemented physical, electronic, and procedural security measures to assist with safeguarding your personal information, and to help protect against unauthorized access and disclosure. Only our authorized personnel and service providers who are performing legitimate business functions for Specialty Products Group are permitted to access your personal information. We also use secure sockets layer ("SSL") and other forms of encryption to protect any sensitive personal information that is transmitted or authorized to be transmitted by Specialty Products Group, and we also use electronic firewalls to help prevent unauthorized individuals from gaining access to your personal data.

Notwithstanding our efforts, the Internet has inherent security risks. Specialty Products Group cannot promise, and you should not expect, that your personal information, personal searches, and other communications will always remain secure. You should take care with regard to how you handle and disclose your personal information.

E. Children and Data Collection

Specialty Products Group Sites are general audience Sites. But Specialty Products Group content is neither directed toward minors nor children who are under the age of 13. We do not knowingly collect personal information from children under the age of 13 without parental consent. If Specialty Products Group becomes aware that a child under the age of 13 has provided us with personal information without the parental consent, that information will be deleted from our databases. Parents who have questions about personal information that may have been submitted by a child under the age of 13 should email us at childprivacy@internationalspg.com

F. How You May Access and Change the Information that Specialty Products Group collects

The first time that you provide us with registration information through our Site, you may be offered the opportunity to subscribe to receive additional information regarding Specialty Products Groups products and services. After your first use, you can change your initial choices by contacting the customer service email at customerservice@internationalspg.com . Each commercial email that we send to you, will offer you the opportunity to opt-out of continuing to receive such messages. We may take up to 10 business days to process your opt-out requests. In some instances, we may have already shared your information with one of our authorized third parties before you changed your information preferences. In those cases, you may have to directly contact those third parties to opt-out of receiving their communications.

FTC email compliance guidance allows us to send you transactional and relationship email without offering you the opportunity to opt-out of receiving those types of email.

G. General Contact Information Privacy Support

If you require additional information about Specialty Products Groups privacy commitment, please contact us at questionsonprivacy@internationalspg.com Or by post addressed to Privacy Officer, 668 Stony Hill Road, Yardley, Pennsylvania 19067.

You may contact the Privacy Officer to access, correct or delete your Personal Information. If necessary, the Privacy Officer will contact another employee to assist in completing your requested task.

If you have any questions or complaints, please contact the Privacy Officer Mr Garry Stubbs. The Privacy Officer can be reached by telephone at: 212 461 3273 or by Facsimile at: 631 213 6025; by email at: privacyofficer@internationalspg.com ; or by mail at Specialty Products Group, 668 Stony Hill Road, Yardley, Pennsylvania 19067 USA. We will address your concern and attempt to resolve any problem.

H. Changes to our Privacy Policy

Specialty Products Group will update this Privacy Policy occasionally. When Specialty Products Group posts changes to this Privacy Policy, we will also revise the "Last Updated" date below on Specialty Products Group Privacy Policy. If there are material changes to this Privacy Policy, Specialty Products Group will notify you by email, or by means of a notice on our home page. Specialty Products Group encourages you to review this Privacy Policy periodically to be informed of how Specialty Products Group is protecting your information and to be aware of any changes to the Privacy Policy. Your continued use of the site after the posting of any amended Privacy Policy shall constitute your agreement to be bound by any such changes. This Privacy Policy is incorporated into any Terms and Conditions governing the various websites and any programs or services operated or managed on or behalf of Specialty Products Group. Any changes to this Privacy Policy are effective immediately after being posted by Specialty Products Group.

LAST UPDATED: 12 Jan 2012