



## Warranty & Conditions... 2013

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### Specialty Warranty – PLEASE READ CAREFULLY

Please Note Warranty is on Umbrella & Breeze Barrier frame and printing & canopy/insert is for one year from the Date of Purchase. The warranty covers manufacturers faults and defects only.

1. This warranty applies to the original purchaser only.
2. This warranty does not cover damage caused by wind or adverse weather conditions, fair wear and tear, accidents, Misuse, fire, flood, hail, earthquakes or other natural disasters, or alterations or repairs by any other than Specialty Products Group.
3. The Umbrella and Breeze Barriers must be used in accordance with manufacturer' s instructions and with a suitable Specialty Products Group approved base or in the case of Breeze Barrier support feet correctly installed. The installation must be carried out as required in the Instructions that is supplied with the umbrella and Breeze Barriers or available on our website.
4. The warranty on umbrellas is valid only if the umbrella is installed in and secured by the recommended and suitable Specialty Products Group Umbrella base & the umbrella unit itself is put up and collapsed as advised by the instructions included with the umbrella supplied. \* It is highly recommended that you close and secure your umbrella when strong winds are expected.

5. When closing the umbrella for extended periods of time, the canopy must be folded in such a way as to avoid “pinching” of the fabric in the umbrella ribs/arms.
6. Wear and tear caused by “pinching” of the fabric by the umbrella framework is not covered under this warranty.
7. In the case of repairs to the umbrella being required (regardless of whether the repairs are covered under warranty) the Cost of transportation to/from Specialty Products Group for any repairs is to be paid by the claimant.
8. This warranty is the only express warranty given by Specialty Products Group, no person has the authority to Change or add to these obligations and liabilities without Specialty Products Group approval in writing.
9. Specialty Products Group reserves the right to determine whether or not fault is caused by faulty workmanship or Material or that any part is defective.
10. Specialty Products Group or its authorised agent may offer advice, but accepts no responsibility as to the ultimate Positioning and use of its products.
11. Warranty covers typical product use in normal conditions. It does not apply against any deterioration of any kind due to wind or weather related damage, misuse, burns, negligence, vandalism, perforations or stains due to Environmental pollution and fair wear and tear.

**Specialty Products Group will offer to replace or repair purchased products free of charge, subject To the following:**

- A. Proof of date of purchase can be determined (\* note this is generally made possible by batch numbers which are attached to every shipment of good on all Specialty Products Group products and must be within 12mths of the Purchase date).
- B. The fabric is maintained correctly & product is used as per manufactures Care & Cleaning instructions.
- C. Excludes other fittings and hardware. Other costs such as re-making a canopy, dismantling, transport, re-erection, travelling costs

For reliance on the Warranty coverage the Care & Cleaning requirements below must have been adhered to. Consequential loss is also excluded from this guarantee.

### **CARE & CLEANING**

Proper care and cleaning should be taken to ensure the life of Specialty Products Group fabrics. For regular care and maintenance, Excessive dirt should be brushed from the fabric using a soft brush; the fabric should then be sprayed with warm water (Not exceeding 100 °F / 40 °C) and air-dried. Periodically the fabric should undergo a more thorough cleaning. Again Brush fabric with a soft bristled brush, spray with warm water then apply a gentle natural soap, rinse thoroughly and air-dry.

Fabric should never be stored or stowed while wet, always ensure fabric is thoroughly dried before storing for extended periods. Any early signs of mould and mildew must be removed immediately. Specialty Products Group fabrics are manufactured for the express use of the intended purpose of our product range and guaranteed against rot, mildew and discoloration typical in normal conditions. It does not apply against any deterioration of any kind due to wind or weather related damage, misuse, burns, negligence, vandalism, perforations or stains due to Environmental pollution and fair wear and tear.